How do I submit claims?

To submit your claims, please refer to the diagram below or proceed to FAQ click here for additional information related to claims

Step 1

Submit your claim notification through HLA 360°

or

Contact your agent or customer service to notify claim within 14 days from event date.



Step 2

Complete the required forms and attach any relevant documents. You can obtain the forms directly from any Hong Leong Assurance (HLA) branch, from your servicing agent or download them through HLA corporate website. (Click Here)



Step 3

Submit the completed forms and relevant documents to your agent, HLA Head Office or nearest branch.